Aramark SeniorLife+ Launches Consultative Services Program: Now Providing Management Options for Senior Living Communities

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PHILADELPHIA--(BUSINESS WIRE)--Nov. 18, 2025-- Aramark SeniorLife+ today announced the launch of a new Consultative Services program, designed to meet the needs of senior living communities, strengthen operations, and elevate resident experiences without entering traditional management contracts.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20251118326709/en/



Aramark SeniorLife+ today announced the launch of a new Consultative Services program, designed to meet the needs of senior living communities, strengthen operations, and elevate resident experiences without entering traditional management contracts. Through this program, Aramark offers Senior Living Communities the ability to retain their in-house resources for culinary, retail, housekeeping, and facility management while using Aramark's expertise to tailor management solutions for supply chain and procurement, dining, building operations and maintenance, master planning, and grounds management.

"By listening and aligning our resources, technology, and programs around the client's mission, we can help communities improve services to enhance resident life and satisfaction," said Joe Gorman, President and CEO of SeniorLife+. "Our passion is hospitality, and our expertise is in tailoring solutions for every partner."

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While many operators partner with Aramark SeniorLife+ for full-service management engagements, others seek strategic support while remaining self-operated. Aramark's new Consultative Services model meets that need with practical, manageable, and cost-effective solutions tailored to each community's vision.

Empowering Autonomy Through Technology and Expertise

In self-managed senior living facilities, accessing and elevating broader expertise in residence life can present significant challenges. Aramark is addressing this market need through the introduction of revolutionary AI-enabled technology—part of itsHospitality IQ platform —designed to enhance facility management.

Backed by the power of Aramark's advanced analytics, AI-powered tools, and decades of hospitality expertise, operators gain control over purchasing and inventory with simplified forecasting, integrated tracking, and vendor management.

These solutions are available both within fully managed Aramark partnerships and as tailored capabilities that support individual operational models.

Enhancing Resident Experience

In senior living communities, dining programs are vital to resident satisfaction. From curated menus and chef-driven recipes to dynamic dining programs and wellness initiatives, using Aramark's expertise, communities can create personalized, compliant experiences designed to delight residents.

The condition of the physical living environment is also crucial to the resident experience. With Aramark's integrated facilities and housekeeping services, communities can ensure safe, clean, and comfortable living environments, beautifully maintained gardens, optimized air quality, and well-kept infrastructure to enhance both aesthetic appeal and resident well-being.

Building Stronger Communities

Using Aramark's innovative services and rapid-access data—from visually driven operations platforms like 3D and drone technology to automated food safety systems—communities can make smarter decisions that foster collaboration and improve resident satisfaction.

"Managing senior living communities is not just our expertise—it is our purpose. Partnering with our core group of trusted advisors is a great win for these communities who face numerous challenges day in and day out," said Ben Butler, Vice President of Growth, Aramark SeniorLife+. "With a deep bench of seasoned experts bringing their decades of industry experience, Aramark SeniorLIFE+ delivers an elevated experience for both owners and residents alike."

About Aramark

Aramark (NYSE: ARMK) proudly serves the world's leading educational institutions, Fortune 500 companies, world champion sports teams, prominent healthcare providers, iconic destinations and cultural attractions, and numerous municipalities in 16 countries around the world with food and facilities management. Because of our hospitality culture, our employees strive to do great things for each other, our partners, our communities, and the planet.

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